



## ABBOTT MEDICAL DEVICE AGREEMENT

# Abbott FreeGo® Pump

IMPORTANT: PLEASE READ, COMPLETE AND RETURN TO ABBOTT NUTRITION

The enclosed pump has been given to you by Abbott Nutrition along with the necessary accessories to assist you with feeding at home. Please tick each of the following items that you have received:

- Abbott FreeGo® Pump  Abbott FreeGo® AC Adaptor  Abbott FreeGo® Pole Clamp  
 Abbott FreeGo® Operators Manual  Abbott FreeGo® Table Top Drip Stand



### PLEASE KEEP THE BOX TO RETURN YOUR Abbott FreeGo® Pump to Abbott Nutrition

#### 1. Complete the loan agreement

Complete the form below to indicate you have received the pump and accessories and they are in your care. This is required to register the pump with the Abbott Serialised Medical Equipment (SME) Service Centre. By signing and returning this form, you agree to abide by the terms and conditions overleaf and consent to our collection and utilisation of the information below for the purposes set out in our Privacy Statement overleaf.

#### 2. Where to find your pump Serial Number

Record the pump Serial Number in the space provided at the bottom of this form. The Serial Number is located on the back of the pump towards the bottom on the right hand side as shown in the diagram to the left.

#### 3. Return your loan agreement

Return this agreement to the Abbott Service Centre by either **email: [anzservicecentre@abbott.com](mailto:anzservicecentre@abbott.com)** or by post: **Reply Paid 87773, ANI Service Centre, Locked Bag 2005, North Ryde NSW 1670.** If posting place the white copy in the prepaid envelope provided and keep the carbon yellow copy for your records.

#### 4. How to return your loan pump

When you no longer require the pump and accessories ticked above, all items must be returned in the original box to Abbott Nutrition using Australia Post to: **Reply Paid 87773, ANI Service Centre, Locked Bag 2005, North Ryde NSW 1670.**

#### 5. Support and Assistance

Please contact the Abbott SME Service Centre on 1800 819 831 (Monday - Friday) or the Abbott Homecare Connect Nursing Service on 1800 971 557 (7 days per week).

By signing and returning this form to Abbott Nutrition, you agree to abide by the terms and conditions overleaf and consent to our collection and utilisation of the information below for the purposes set out in our Privacy Statement overleaf.

Name:

Address:

Phone No:  Signature:

Pump Serial Number:

Name of Hospital:

Name of Dietitian:  Phone No:

OFFICE USE ONLY: SME Tracking:  Date: ..... Initials: .....



# Abbott FreeGo® Pump

## TERMS AND CONDITIONS OF LOAN

### 1. Loan

The pump and accessories are loaned to you free of charge for the sole purpose of assisting with enteral nutrition and hydration via the FreeGo® pump and FreeGo® giving sets, subject to the terms and conditions set out herein.

### 2. Ownership

You agree that the Abbott FreeGo® pump and accessories and all intellectual property rights therein or related thereto shall at all times remain the sole property of Abbott Australasia Pty Ltd (“Abbott”).

### 3. Use of Pump and accessories

You agree to operate the pump and accessories only in accordance with the operating manual provided by Abbott. You agree to be fully responsible for the manner in which the pump and accessories are used. You agree not to remove any labels, symbols or serial numbers from the pump and accessories. You agree to be responsible for all routine maintenance and cleaning of the pump and accessories and keep the pump and accessories in good order, in a clean and presentable condition.

### 4. Repair and Replacement

You agree to be responsible for the pump and accessories and shall promptly notify Abbott of any loss or damage to the pump or accessories. Abbott will provide replacement for any faulty pump and accessories. Abbott will be responsible for the cost of repairs, provision of replacement of pump and accessories equipment and any standard servicing of the pump and accessories as and when that falls due as long as it does not arise from any Improper Use of the pump and accessories. “Improper Use” shall mean any unauthorized modification made to the pump or accessories, any failure by you to use the pump or accessories in accordance with Abbott’s operating manual and any other improper act, error or omission of yours resulting in loss or damage to the pump or accessories. If you have any problems with the pump or accessories, please contact the Abbott Service Centre on 1800 819 831 (Australia).

### 5. Abbott’s right to discontinue supply or take possession of pump and accessories

Notwithstanding the foregoing or anything herein to the contrary, Abbott reserves the right at any time without prior written notice, to discontinue the supply of or take possession of or to request that you return to Abbott the Abbott FreeGo® pump and accessories at any time and for any reason or no reason whatsoever.

### 6. Not to sell or assign

You may not at any time sell, assign, transfer, lease or license the Abbott FreeGo® pump and accessories.

### 7. Return of pump and accessories

You shall be obliged to return the Abbott FreeGo® pump with all accessories in proper condition if the pump is no longer required or a replacement pump is needed. Abbott will cover the cost of return delivery via reply paid service provided by Australia Post.

### 8. Limitation of Liability

You agree that in no event shall Abbott be liable for any incidental, indirect or consequential damages in conjunction with the use of the pump or accessories, even if advised of the possibility of the same.

### 9. Privacy Statement

We are collecting personal information relating to you. Your privacy is important to us therefore before you submit any information; we would like to inform you of how it will be used. We will use your information for the purpose of providing you products and services as recommended by your healthcare professional. If you do not provide the personal information requested, we will not be able to process your order or provide you with information. We may also share your information with our affiliates and subsidiaries. Abbott or their agents may contact you in the future regarding Abbott products or services. By providing your information, you agree to the above collection, use and disclosure of the personal information in accordance with Abbott privacy policy, located at <https://www.family.abbott/au-en/privacy-policy.html>. Abbott’s privacy policy contains details of how you may access and seek correction of your personal information, how to make a complaint about a breach of privacy laws and how Abbott will deal with any complaints. If you have any queries please contact Abbott at 299 Lane Cove Road, Macquarie Park, NSW 2113.